Making Medicaid Better Louisiana's Coordinated Care Approach



The "Troubling Triangle"

The standings that matter:

- No. 49: Babies who live past age one
- No. 50: Women who live with breast cancer
- No. 49: Residents who survive a cancer diagnosis
- No. 49: People who contract infectious diseases
- No. 46: Deaths from cardiovascular disease
- No. 47: Preventable Hospitalizations
- No. 49: Preventable deaths

- Only 40 percent of eligible Medicaid women are screened for breast cancer
 - Only 66 percent of Medicaid-covered diabetics tested their blood sugar level (Hemoglobin A1c) to help manage their disease.
 - The highest diabetes related death rate in the nation.
 - Only 35 percent of eligible children received an adolescent well-care visit last year



Broken System

LOW

Quality

High Costs Good Providers



- Highest per-capita Medicare spending and unnecessary hospitalizations in country
- Emergency Room utilization well above national average: 511 visits/ 1,000 people compared to 401
- Forty-four percent of children with asthma in Medicaid visited the ER last year
- No. 4: Percent of Medicare patients whose health care provider always listens, explains, shows respect, and spends enough time with them
- No. 8: Percent of Medicare patients giving a best rating for health care received in the past year

What is "Making Medicaid Better"?

- The Department of Health and Hospitals (DHH) has proposed transitioning the Medicaid "delivery system" (the way services are provided) from the current feefor-service system to Coordinated Care Networks (CCNs).
- Our current system values quantity over quality, and is perfectly designed to produce the outcomes that it does.

CCNs are designed to break that predictable path and provide better health outcomes for Louisiana.

- CCNs will include a stronger focus on managing chronic conditions and improving the quality of health care.
- Medicaid enrollees will now choose a network to manage their continuum of care, including preventive care and chronic care management.





Benefits of a Coordinated Care Approach

The implementation of CCNs as a way of managing the care of Louisiana Medicaid enrollees is expected to yield a broad range of benefits, including:

- More consistent care and better health outcomes
- Readiness for the influx of nearly 500,000 new enrollees in 2014
- Budget savings and predictability
- Greater flexibility for provider reimbursement rates
- Ability to utilize innovative payment methodologies like pay for performance and shared savings
- Greater coordination of enrollee care and chronic care management



Managing Care is better than NOT Managing Care.

<u>Managed care defined:</u>

"A health care delivery system that provides a continuum of evidence-based, quality-driven health care services in a cost effective manner."



Moving Forward Together

- Where we stand today is the product of years of stakeholder engagement, including twelve public meetings of the Medicaid Reform Advisory Group, countless individual meetings, and an open dialogue of questions and answers between stakeholders and Medicaid staff.
- The nine regional forums represent our chance to hear stakeholders before our plan is finalized.

We simply can't wait any longer.
The time to reform Medicaid is NOW!

